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|  | George Karanja |  |

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| Contact +254 708714000  georgekkaranja276@gmail.com  Nairobi, Kenya | Profile I am a motivated and dedicated professional with a proven track record of success. My work is characterized by a strong work ethic, adaptability, and a commitment to achieving goals. I excel at working collaboratively with teams and have a solid foundation in the skills and knowledge necessary for this role. I am seeking an opportunity to contribute my expertise and continue to grow in a dynamic work environment. |
| Education**Umma University**Kajiado, KenyaBA in Computer Science **Ivey school of business**  Certificate in marketing through case studies Key SkillsMarket ResearchCommunicationLocal NetworkingCustomer Relationship Management Problem-solvingProject ManagementBudget Planning | ExperienceSeptember – December 2022 Software Engineer Attaché• Kenya Forest Service |
| *January – May 2023*  Ivey School of Business  Marketing using case studies |
| As an IT support software engineer attaché, my role involved overseeing daily IT operations, which included assisting in troubleshooting and resolving technical issues for employees. I collaborate closely with the IT team to ensure the smooth functioning of computer systems, hardware, and software, while also adhering to IT policies and regulations to maintain data security and privacy. Providing exceptional customer service is a top priority, and I assisted internal employees by promptly responding to IT-related inquiries and resolving various technical problems. |
|  | Interests Basketball  Networking and socializing |
|  | References DANIEL YESWA,  MOBILE: 0725463920,  IT LEAD, KENYA FOREST SERVICE.  LINET SEKENTO  MOBILE: 0722 652618  HOD, UMMA UNIVERSITY. |